

2018 Case Resolution Report Responses

Questions	Yes	Percent Yes	No	Percent No
Defendant requested an early evaluation conference	34	2%	1,798	98%
Defendant requested a site inspection by a Certified Access Specialist	68	4%	1,764	96%
Plaintiff received injunctive relief	1,275	70%	554	30%
Another favorable result was achieved	908	50%	910	50%
Plaintiff received damages or monetary settlement	798	95%	46	5%

2019 Case Resolution Report Responses

Questions	Yes	Percent Yes	No	Percent No
Defendant requested an early evaluation conference	21	1%	1,659	99%
Defendant requested a site inspection by a Certified Access Specialist	134	8%	1,537	92%
Plaintiff received injunctive relief	1,352	83%	278	17%
Another favorable result was achieved	612	43%	807	57%
Plaintiff received damages or monetary settlement	899	90%	97	10%

2020 Case Resolution Report Responses

Questions	Yes	Percent Yes	No	Percent No
Defendant requested an early evaluation conference	14	1%	1,289	99%
Defendant requested a site inspection by a Certified Access Specialist	114	9%	1,185	91%
Plaintiff received injunctive relief	992	77%	296	23%
Another favorable result was achieved	367	34%	716	66%
Plaintiff received damages or monetary settlement	980	90%	109	10%